

2 DAY CONFERENCE

24 • 25 OCT 2016

Stamford Grand, Adelaide SA

# De- sign- ing Health

DESIGN  
THINKING

SYSTEM  
THINKING

OPERATIONS  
RESEARCH

Insights from Design Thinking, Operations Research and Systems Thinking

## Monday Morning

8:00 - 8:45 AM

Registration

8:45 - 9:00 AM

Framing the conference  
Dr Mark Mackay & Mr Keith Stockman

9:00 - 9:15 AM

Welcome  
Minister for Health: Hon Jack Snelling MP



9:15 - 10:30 AM

Keynote  
Dr Terry Young  
Bringing a New Perspective to the NHS Using Systems Thinking and Operations Research

10:30 - 11:00 AM

Morning Tea



11:00 - 12:15 AM

Keynote  
Dr Harold Nelson  
What is Systemic Design and what it's got to do with Health Care

12:15 - 12:45 PM

Speed Dating  
Break the ice with fellow conference attendees so you can get the most out of the conference

12:45 - 1:45 PM

Lunch

# Health

# Health

## Monday Afternoon

**1:45 - 2:00 PM**

Reframing the Delivery of Mental Health Care  
Professor David Clarke

**2:00 - 3:00 PM**

Tiny Workshops  
Learn about many leading edge planning and design tools/resources

**3:00 - 3:15 PM**

Afternoon Tea

**3:15 - 3:30 PM**

Professor Don Campbell  
How and why systemic design is changing healthcare

**3:30 - 3:45 PM**

Professor Nigel Bean & Professor Peter Taylor  
What Operations Research has to Offer Health

**3:45 - 4:15 PM**

Professor Robert Adams  
Reflection on operations research from a clinicians perspective

**4:15 - 5:30 PM**

A Fireside Conversation - Potential for Australian Health  
Involving: Professor Terry Young, Professor Harold Nelson, Professor Don Campbell, Professor Robert Adams, Professor Leonid Churilov, Mr Keith Stockman, Dr Mark Mackay and Professor David Clarke

## Tuesday Morning



**8:15 - 9:00 AM**

Welcome

**9:00 - 9:30 AM**

Keynote  
Dr Terry Young  
Insights and Learnings – past successes and future opportunities

**9:30 - 10:00 PM**

Keynote  
Dr Mieke van der Bijl-Brouwer



**10:00 - 10:30 AM**

Keynote  
Dr Harold Nelson  
The Necessity of Being “Un-disciplined” and “Out-of-Control”

**10:30 - 11:00 AM**

Morning Tea

**11:00 - 11:20 AM**

Designing in Health  
Tim Evans  
A Designer’s Perspective: working inside healthcare

**11:20 - 11:40 AM**

Dr Steve Grey  
Complexity methods to support design

**11:40 - 12:00 PM**

Ian Gibson & Peter Bodon  
Case Studies of Simulation in Health Care

# Health

# Health

# Designing

## Tuesday Afternoon

**12:00 - 1:00 PM**

### Reframing Workshop

Learn from the best in the business how to creatively reframe wicked problems and why this is emerging as a power tool for change

**1:00 - 1:30 PM**

Lunch

**1:30 - 3:00 PM**

### Workshops

#### Isobar

Experience Design Thinking with the User Experience team from Australia's fastest growing design and digital media agency

**3:00 - 3:30 PM**

Afternoon Tea

**3:30 - 4:30 PM**

### Collaboration Storm

Your chance to create exciting collaboration opportunities beyond the conference

**4:30 - 5:00 PM**

### Reflections

Harold & Terry & Mieke Reflect

Susan Brunton - The Carer's Perspective Reflection

Dr Mark Mackay - Closing

# Designing